

40,000+

install base of total tools supported

90

global support centers in 18 different countries

Our comprehensive portfolio of **service capabilities** is designed to help customers meet their manufacturing goals. From startup to fab expansion, from pilot lines to mass production, we have a service plan to ensure your tools and fab are operating at peak performance.



Applied Materials Services Portfolio ▶

	Performance Service	Managed Service	Standard Service	Preventive Maintenance	On Demand Services
KPI ▶	On Wafer Specs	Supplier Dependent Uptime	Response Time	First Time Right	Short-term Resource Needs
VALUE ▶	Customer-defined KPI performance commitment and access to technology-based service capabilities	Increased uptime at predictable cost for greater equipment availability	Expert response to equipment downs for corrective maintenance	Committed PM quality and advanced capability for defect reduction	Hourly rates for equipment not covered by service agreement
FEATURES					
Tool and process specific performance commitments	●				
Equipment software upgrades and enhancements	●				
Tool-specific supplier dependent uptime commitments	●	●			
Service technologies	●	●	●		
Applied Materials certified experts with access to Applied BKMs	●	●	●	●	●
All preventive maintenance (PM) labor	●	●	●	●	
Corrective maintenance labor and non-consumables	●	●	●		
Applied managed PM kit solutions, including spares, seed-stock, cleaning, and logistics management	●				
First Time Right PM performance providing repeatable and predictable results	●			●	
Flexible emergency service support					●

Enabling Performance Throughout Your Fab's Life Cycle

Whether you need to quickly ramp a new process, run new technologies or get more out of your installed base, our extensive service capabilities and engineering expertise **ensure world-class performance at every stage of your fab's life cycle.**

